

OMAR AKL CURRICULUM VITAE 2024



+356 77505057

omarakl99@gmail.com

www.omarakl.com

linkedin.com/in/omarakl95

23/11/1995

St. Julian's, Malta

LANGUAGES

Maltese | Native (C2)

English | Native (C2)

Spanish | Beginner (A1)

Italian | Beginner (A1)

Greek | Beginner (A1)

TECHNICAL SKILLS

Adobe Suite - Illustrator, Photoshop, InDesign, After Effects, Premiere, Fresco, Dreamweaver

Microsoft Office - Word, Excel, PowerPoint, Access, One Note, Teams, Outlook, Publish

Programming - HTML, CSS, JS, Java, Processing

UI/UX - Figma, Sketch

3D - Autodesk Maya, Unreal Engine, Blender

Operating Systems - Windows, mac OS, Android

Other - Procreate, OBS Studio

PERSONAL SKILLS

Drawing, Photography, Videography

Outgoing Skills, Communication Skills, Telephone Skills, Leadership Skills

Computing - Troubleshooting, PC Repair, Installing & Configuring Software, Networking



ABOUT ME

Hello, I'm Omar Akl, a passionate and dedicated individual residing in the vibrant town of St. Julian's. At 28 years old, I have cultivated a diverse skill set and a wealth of knowledge in the field of design and technology.

I hold a B.A. (Hons) Degree in Game Graphics and Graphic Design, along with a Higher National Diploma in Game Graphics and Graphic Design. In addition to these credentials, I have achieved other qualifications such as O levels, A Levels, Intermediate Levels, and ECDL. My thirst for knowledge led me to pursue further education, including a Project Management Course and a PC Technician Course. These educational pursuits have equipped me with a robust foundation in both creative and technical domains.

My expertise spans a wide range of areas, from creating visually stunning designs to managing intricate technical systems. I am not only well-versed in Graphic Design but also possess advanced skills in coding, programming, and networking. I have successfully completed projects in game graphics, web design, and multimedia, showcasing my creativity and technical acumen.

In every endeavor, I emphasize exceptional teamwork and communication, ensuring that tasks are executed with precision and responsibility. My goal is to continue exploring the ever-evolving realms of design and technology, delivering innovative solutions and making a meaningful impact in the industry. Thank you for taking the time to learn about my journey and expertise.



WORK EXPERIENCE

Lead Graphic Designer | omarakl.com

June 2017 - Present | Freelance , February 2023 - Present | Full Time

As a professional Graphic Designer, I specialize in creating visually compelling designs that communicate effectively and captivate audiences. My role involves developing graphics for various media, including digital platforms, print materials, and branding initiatives. I am skilled in using industry-standard design software such as Adobe Creative Suite, Procreate and Figma.

My services include logos, advertisements, brochures, food menus, photoshoots, websites, social media content (adverts, social media posts), business cards, branding, TV Adverts, videography, photo manipulation, digital art, 2D animation, E-mail signatures, cartoons, visual effects, printing services and more.

I have worked with various companies, including restaurants, bars, iGaming companies, sports teams, hairdressers, air conditioning repair services, wineries, construction firms, health organizations, physiotherapists, public figures and more.

Digital Arts Teacher & Art Teacher | Trusted Tutors

April 2023 - Present | Casual

As an art teacher, I teach students the fundamentals of art, including human figure drawing, perspective drawing, color theory, and shading techniques. I also provide instruction in digital arts, focusing on software such as Adobe Photoshop and Illustrator. My teaching approach combines traditional art skills with modern digital tools, enabling students to develop a comprehensive understanding of both mediums. By fostering creativity and technical proficiency, I help students enhance their artistic abilities and prepare them for various artistic endeavors.



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Lead Graphic Designer & Marketing Executive [Promoted] | Smart Effects

January 2022 - February 2023 | Full Time

As the Lead Graphic Designer and Marketing Executive at Smart Effects, I oversaw the creation and implementation of visually engaging marketing materials to promote our products and services. This included designing advertisements, brochures, social media content, website updates, newsletters, and email signatures using Adobe Creative Suite. I managed the company's branding, ensuring consistent visual identity across all platforms. Additionally, I conducted market research, developed marketing strategies, and coordinated promotional campaigns. My role required close collaboration with the sales and business teams to create compelling presentations and materials that supported our sales efforts and enhanced customer engagement.

Admin. Officer [Promoted] | Estate MGMT Dept. at Housing Authority, Malta

October 2020 - December 2021 | Full Time

During my tenure at the Housing Authority as an Administration Officer in the Estate Management department, I took charge of addressing tenant complaints related to property issues, ensuring prompt and effective resolution. My responsibilities included scheduling appointments for architects to conduct property measurements, facilitating necessary alterations and changes to properties, and approving property alteration requests in accordance with established guidelines. I was also responsible for drafting and sending communication letters to tenants regarding various matters. Additionally, I provided crucial administrative support to the executive head of the department, assisting with tasks ranging from managing schedules to coordinating departmental activities. Through my role, I ensured smooth communication, efficient property management processes, and excellent tenant satisfaction. I was also in constant communication with other housing authority departments such as the Legal Department, Social Housing Department, Accounts Department and Architects Department.

Customer Support | Social Housing Dept. at Housing Authority, Malta

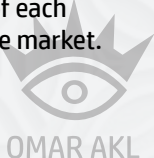
February 2020 - October 2020 | Full Time

During my time working in customer support, I have been dedicated to providing exceptional assistance to customers. At the forefront of my responsibilities was addressing customer inquiries, resolving complaints, and providing information about our services and schemes with clarity and patience. I effectively managed customer communications through various channels, including in-person, phone calls, emails, and live chat platforms. My role involved listening attentively to customer concerns, identifying their needs, and providing timely solutions to ensure satisfaction. Furthermore, I processed applications for various schemes such as Social Housing, Rent Subsidiary, and First Time Buyers, guiding customers through the application process and providing necessary support. Through my proactive approach and dedication to customer service excellence, I contributed to enhancing overall customer satisfaction and retention.

Lead Graphic Designer | Delicata Winery

March 2019 - December 2019 | Full Time

As the Lead Graphic Designer, I spearheaded the development of creative advertising content for many various shops, bars, and restaurants. My role involved conceptualizing and designing a wide range of promotional materials, including catalogs, menus, business cards, flyers, posters, t-shirts, and product packaging. I ensured that each design effectively communicated the brand's message and identity while resonating with the target audience. By collaborating closely with clients and understanding their unique requirements, I delivered high-quality designs that not only showcased their products and services but also maximized brand awareness and customer engagement. Through my creative vision and attention to detail, I played a key role in enhancing the visual identity and marketing efforts of each establishment, contributing to their overall success and recognition in the market.



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QUALIFICATIONS

Game Graphics & Visual (Graphic) Design | Bachelor of Arts (Hons)

2016 - 2017

Game Graphics & Visual (Graphic) Design | Higher National Diploma

2014 - 2016

Art | A-Level

2012 - 2014

Information Technology (IT) | A-Level

2012 - 2014

English | Intermediate Level

2012 - 2014

Environmental Science | Intermediate Level

2012 - 2014

Philosophy | Intermediate Level

2012 - 2014

Systems of Knowledge (S.O.K.) | Intermediate Level

2012 - 2014

Maltese | O-Level

2006 - 2011

English | O-Level

2006 - 2011

Maths | O-Level

2006 - 2011

Physics | O-Level

2006 - 2011

Computer Studies | O-Level

2006 - 2011

Business Studies | O-Level

2006 - 2011

Art | O-Level

2006 - 2011

ECDL | Level 3

2011

Driving License | License B

2014

Food Handling | License B

2015

LPTV License | License for Taxi

2023

A+ PC Technician | Level 4

2023

Media Literally | Erasmus+ in Balatonfüred, Hungary

2024



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BPO Accounting [Promoted] | Centrecom, Air Malta Project

October 2018 - March 2019 | Full Time

When I worked in BPO Accounting we were focused on interline billing, where I managed and reconciled complex financial transactions between multiple airlines. My responsibilities included processing interline invoices, reconciling accounts receivable and payable, and ensuring accurate billing and settlement between partner airlines. I utilized accounting software (MonaLisa) and industry-specific tools to track interline transactions, identify discrepancies, and resolve billing issues efficiently. Additionally, I collaborated closely with internal teams and external partners to ensure compliance with industry regulations and contractual agreements. My attention to detail, analytical skills, and understanding of interline billing processes contributed to maintaining accurate financial records and facilitating smooth transactions between airlines.

Business to Customer (B2C) Agent | Centrecom, Air Malta Project

April 2018 - October 2018 | Full Time

During my time working as a Business-to-Customer agent, I was responsible for booking Airmalta flights and managing booking modifications such as changing seats, dates, or cancelling bookings, as well as adding extra luggage, seating space, instruments, or pets. Additionally, I issued tickets by processing payments and provided assistance to clients throughout the booking process. I offered recommendations and suggestions on ideal travel destinations based on customer preferences and interests. Furthermore, I handled customer complaints effectively, ensuring prompt resolution and customer satisfaction. I also managed reports of lost luggage and assisted customers in tracking and retrieving their belongings. Through my proactive approach and excellent customer service skills, I facilitated seamless travel experiences and built strong relationships with customers.

Host | Waiter | Barman [Promoted to Team Leader in 2016] | Pizza Hut, Valletta

August 2015 - December 2017 | Part Time

During my time at Pizza Hut, I held various roles including waiter, barman, and door host, where I played a key part in ensuring an enjoyable dining experience for customers. As a waiter, I provided attentive service, took orders accurately, and delivered food promptly while maintaining a positive attitude. In my role as a barman, I prepared and served drinks to customers, ensuring quality and adherence to company standards. Additionally, as a door host, I warmly welcomed guests, managed seating arrangements, and ensured a smooth flow of customers into the restaurant. Through my multitasking abilities and strong customer service skills, I contributed to creating a welcoming atmosphere and ensuring customer satisfaction at Pizza Hut, Valletta.

Team Leader | Subway, Malta

August 2015 - December 2017 | Part Time

When I work in Subway, I served as a dedicated sandwich maker and team leader, where I played a vital role in delivering high-quality food and leading a motivated team. As a sandwich maker, I expertly crafted sandwiches according to customer preferences, ensuring accuracy and efficiency in food preparation. I maintained high standards of food safety and cleanliness while upholding Subway's commitment to freshness and quality. In my role as a team leader, I provided guidance and support to my colleagues, delegating tasks, and ensuring smooth operations during busy shifts. I led by example, demonstrating excellent customer service skills and fostering a positive work environment. Through effective communication and teamwork, I contributed to achieving team goals and maintaining customer satisfaction at Subway, Malta.



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EDUCATION

Media Literally | Erasmus+ Lélektér Alapítvány in Balatonfüred, Hungary
2024

A+ PC Technician | Jobsplus+
2023

Light Passenger Vehicle (LPTV) | Taxi Course
2023

Project Management | MCAST, Paola
2019 - 2020

B.A. (Hons) in Game Graphics & Visual (Graphic) Design | MCAST, Mosta
2016 - 2017

H.N.D. in Game Graphics & Visual (Graphic) Design | MCAST, Mosta
2014 - 2016

Matriculation Course (MC) | Higher Secondary, Naxxar
2012 - 2014

Sec Course (MC) | Junior Lyceum, Hamrun
2006 - 2011

To View My Portfolio Scan QR Code Below:

Scan Me..



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